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The Big Book of Conflict Resolution Games: Quick, Effective Activities to Improve Communication, Trust and Collaboration
Culture & Conflict Resolution The Conflict Managing Ethnic Conflict in Africa High Conflict The Conflict Resolution Phrase Book
Conflict in Ukraine A Treatise on the Conflict of Laws Negotiating Conflict and Controversy in the Early Modern Book
World Little Book of Conflict Transformation Staying with Conflict Ethnic Conflict Ethnic Conflict in Asymmetric Federations
Conflict of Interest in Medical Research, Education, and Practice Conflict Survival Kit The Conflict Resolution Toolbox Social
Struggles in Archaic Rome Courting Conflict States and Peoples in Conflict Ethnic Conflict The Role of Trust in Conflict
Resolution The Anatomy of Peace The Pfeiffer Book of Successful Conflict Management Tools Managing Intercultural Conflict
Effectively Theorising Media and Conflict Selected Articles on the Conflict of Laws Atlas of the Conflict Managing
Interpersonal Conflict Understanding Conflict and Conflict Analysis The Conflict of Ages Commentary on the Conflict of Laws
The Israeli-Palestinian Conflict Dicey and Morris on the Conflict of Laws The Conflict Thesaurus: A Writer's Guide to
Obstacles, Adversaries, and Inner Struggles (Volume 1) Music and Conflict Contemporary Conflicts in Southeast Asia The
Power of Conflict On the Duration of Civil War Resolving Personal and Organizational Conflict The Mediator's Handbook

Every story starts with a character who is motivated by a need and has a goal that can resolve it. Whether their objective is to find a life partner, bring a killer to justice, overthrow a cruel regime, or something else, conflict transforms a story premise into something fresh. Physical obstacles, adversaries, moral dilemmas, deep-seated doubts and personal struggles...these not only block a character's external progress, they become a gateway for internal growth. The right conflict will build tension and high stakes, challenge characters as they traverse their arcs, and most importantly, keep readers emotionally invested from beginning

to end. Inside Volume 1 of *The Conflict Thesaurus*, you'll find:

- * A myriad of conflict options in the form of relationship friction, failures and mistakes, moral dilemmas and temptations, pressure and ticking clocks, and no-win scenarios
- * An analysis of each scenario that maps out possible complications and catastrophes, internal struggles, and the stressful impacts on a character's basic human needs
- * Guidance on using conflict to influence your protagonist's character arc through opportunities for failure and success
- * Master class instruction on internal conflict: what it is, why it's important, and how to incorporate it at the scene and story levels
- * Information about the role conflict plays in generating high stakes that are personally significant to the character, upping the tension for readers
- * A breakdown of the various adversaries your character might encounter along the way

Don't give your character a break. Keep the hits coming with a variety of obstacles that will force them to work harder to get what they want. With over 100 entries arranged in a user-friendly format, *The Conflict Thesaurus* is the guide you need to write intense and satisfying fiction readers won't forget.

Taking a front-line view, *The Conflict Survival Kit: Tools for Resolving Conflict at Work* focuses on topics supervisors, team leads and managers need to know to address conflict in organizations. Each chapter succinctly explains conflict theories, frameworks and models, while focusing on important interpersonal and management skills. This classroom text and on-the-job guide presents strategies that can be used immediately in the workplace and provides hands-on practice throughout. Fully updated in this edition, it includes a new section on cultural communication differences, more on mediation, strategies for staying calm during confrontation and a section on managing bullying in the workplace. This volume offers fifteen chapters written by leading specialists which explore the range of ways in which the book industry negotiated conflicts and controversies in the early modern European world. A standard model for effective mediation and conflict resolution, now in an updated fourth edition, can be used in diverse environments. Original.

After years of relative neglect, culture is finally receiving due recognition as a key factor in the evolution and resolution of conflicts. Unfortunately, however, when theorists and practitioners of conflict resolution speak of culture, they often understand and use it in a bewildering and unhelpful variety of ways. With sophistication and lucidity, "*Culture and Conflict Resolution*" exposes these shortcomings and proposes an alternative conception in which culture is seen as dynamic and derivative of individual experience. The book explores divergent theories of social conflict and differing strategies that shape the conduct of diplomacy, and examines the role that culture has (and has not) played in conflict resolution. The author is as forceful in critiquing those who would dismiss or diminish culture's relevance as he is trenchant in advocating conflict resolution approaches that make the most productive use of a coherent concept of culture. In a lively style, Avruch challenges both scholars and practitioners not only to develop a clearer understanding of what culture is, but also to take that understanding and incorporate it into more effective conflict resolution processes." Israel's military court system, a centerpiece of Israel's apparatus

of control in the West Bank and Gaza since 1967, has prosecuted hundreds of thousands of Palestinians. This authoritative book provides a rare look at an institution that lies both figuratively and literally at the center of the Israeli-Palestinian conflict. Lisa Hajjar has conducted in-depth interviews with dozens of Israelis and Palestinians—including judges, prosecutors, defense lawyers, defendants, and translators—about their experiences and practices to explain how this system functions, and how its functioning has affected the conflict. Her lucid, richly detailed, and theoretically sophisticated study highlights the array of problems and debates that characterize Israel's military courts as it asks how the law is deployed to protect and further the interests of the Israeli state and how it has been used to articulate and defend the rights of Palestinians living under occupation. In real-life conflict resolution situations, one size does not fit all. Just as a mechanic does not fix every car with the same tool, the conflict resolution practitioner cannot hope to resolve every dispute using the same technique. Practitioners need to be comfortable with a wide variety of tools to diagnose different problems, in vastly different circumstances, with different people, and resolve these conflicts effectively. The Conflict Resolution Toolbox gives you all the tools you need: eight different models for dealing with the many conflict situations you encounter in your practice. This book bridges the gap between theory and practice and goes beyond just one single model to present a complete toolbox - a range of models that can be used to analyze, diagnose, and resolve conflict in any situation. It shows mediators, negotiators, managers, and anyone needing to resolve conflict how to simply and effectively understand and assess the situations of conflict they face. And it goes a step further, offering specific, practical guidance on how to intervene to resolve the conflict successfully. Each model provides a different and potentially useful angle on the problem, and includes worksheets and a step-by-step process to guide the reader in applying the tools. Offers eight models to help you understand the root causes of any conflict. Explains each model's focus, what kind of situations it can be useful in and, most importantly, what interventions are likely to help. Provides you with clear direction on what specific actions to choose to resolve a particular type of conflict effectively. Features a detailed case study throughout the book, to which each model is applied. Additional examples and case studies unique to each chapter give the reader a further chance to see the models in action. Includes practical tools and worksheets that you can use in working with these models in your practice. The Conflict Resolution Toolbox equips any practitioner to resolve a wide range of conflicts. Mediators, negotiators, lawyers, managers and supervisors, insurance adjusters, social workers, human resource and labour relations specialists, and others will have all the tools they need for successful conflict resolution. This book looks at major contemporary conflicts—intra and interstate—in Southeast Asia from a conflict management perspective. Starting with the view that the conventional ASEAN conflict-management methods have ceased to be effective, it looks for new conflict-management patterns and trends by investigating seven contemporary cases of conflict in the region. Focusing on the incompatibilities involved in

each case and examining how they have been managed—whether by integration, co-existence, elimination or maneuvering around the conflict—the book sheds new light on the significance of managing conflict in achieving and maintaining the stability of the Southeast Asian region. It makes a significant theoretical contribution to the field of peace and conflict studies by proposing the concept of “mediation regime” as the key to understanding current conflict management within ASEAN. This volume evaluates the state of the art in conflict studies. Original chapters by leading scholars survey theoretical and empirical research on the origins, processes, patterns, and consequences of most forms and contexts of political conflict, protest, repression, and rebellion. Contributors examine key pillars of conflict studies, including civil war, religious conflict, ethnic conflict, transnational conflict, terrorism, revolution, genocide, climate change, and several investigations into the role of the state. The research questions guiding the text include inquiries into the interactions between the rulers and the ruled, authorities and challengers, cooperation and conflict, accommodation and resistance, and the changing context of conflict from the local to the global. This clearly articulated statement offers a hopeful and workable approach to conflict—that eternally beleaguering human situation. John Paul Lederach is internationally recognized for his breakthrough thinking and action related to conflict on all levels—person-to-person, factions within communities, warring nations. He explores why "conflict transformation" is more appropriate than "conflict resolution" or "management." But he refuses to be drawn into impractical idealism. Conflict Transformation is an idea with a deep reach. Its practice, says Lederach, requires "both solutions and social change." It asks not simply "How do we end something not desired?", but "How do we end something destructive and build something desired?" How do we deal with the immediate crisis, as well as the long-term situation? What disciplines make such thinking and practices possible? A title in The Little Books of Justice and Peacebuilding Series. No one wants to go into a tenuous situation blind and fumbling for words. Rather than shy away from a difficult situation or conversation, The Conflict Resolution Phrase Book, is the ideal resource to help anyone prepare for and prevail in these situations. Some situations are unpredictable, and you can't plan for every conversation--but having the right words on hand empowers you to stand up to conflict rather than run from it. The more you practice confronting and even embracing conflict, the stronger that habit will become and the less likely you will feel like fleeing from a difficult situation. The Conflict Resolution Phrase Book is a great resource that everyone should have at their fingertips to approach any difficult situation with the assurance that the words will come out right! You will learn: Positive things to say when you're initiating or responding to a difficult conversation. How to find and craft language to start a conversation. The right words for you to positively influence the situation. The Conflict Resolution Phrase Book is a natural complement to the authors' previous best-seller, The Essential Workplace Conflict Handbook. In the last years of their existence, the Union of Soviet Socialist Republics (USSR) and the Socialist Federal Republic of Yugoslavia (SFRY) found themselves

facing a similar and very grim state of affairs. After their disintegration, the former Yugoslav republics spiralled into a set of ethnic conflicts that did not leave a single one of them unscathed, and in the ex-Soviet space, conflicts were far more limited. This book offers an in-depth analysis of the difference in state collapses and ensuing conflicts in the Soviet Union and Yugoslavia by focusing on their asymmetric ethnofederal structure and the different dynamics of ethnic mobilization that the federal units experienced. Moreover, it explores the links between identity politics and international relations, as the latter has been a latecomer in research on ethnonationalism and ethnic conflict. Finally, it contributes to the literature on the democratization-conflict nexus by proposing that the sequencing of ethnic mobilization and political liberalization has significant effects on the likelihood of conflict. This text will be of key interest to scholars and students of Post-Soviet politics, Balkan politics, ethnic conflict, peace and conflict studies, federalism, and more broadly to comparative politics and international relations. In this volume, Ting-Toomey and Oetzel accomplish two objectives: to explain the culture-based situational conflict model, including the relationship among conflict, ethnicity, and culture; and, second, integrate theory and practice in the discussion of interpersonal conflict in culture, ethnic, and gender contexts. While the book is theoretically directed, it is also a down-to-earth practical book that contains ample examples, conflict dialogues, and critical incidents. *Managing Intercultural Conflict Effectively* helps to illustrate the complexity of intercultural conflict interactions and readers will gain a broad yet integrative perspective in assessing intercultural conflict situations. The book is a multidisciplinary text that draws from the research work of a variety of disciplines such as cross-cultural psychology, social psychology, sociology, marital and family studies, international management, and communication. This atlas of the Israeli-Palestinian conflict maps the processes and mechanisms behind the modification of the country during the last 100 years both on a policy level and in its physical implementation on the ground. Alongside providing an indispensable reference book on the specificities of the conflict, the atlas also provides lessons on a broader front, particularly in connection with disputes over former colonial territories and natural resources. Illustrated throughout with full-colour illustrations, maps and diagrams. This book explores the process of interpersonal conflict - from the initial decision as to whether or not to confront differences through to how to plan the actual confrontation. It deals extensively with negotiation and, where negotiation proves unsuccessful, with third-party dispute resolution. To avoid destructive or violent behaviour, Donohue emphasizes the importance of keeping conflicts under control and of focusing on the pertinent issues. He argues that the key to managing conflict is to address differences collaboratively so that the parties can create better solutions and, ultimately, strengthen their relationships. As ethnic groups clash, the international community faces the challenge of understanding the multiple causes of violence and formulating solutions that will bring about peace. Allowing for greater insight, Jesse and Williams bridge two sub-fields of political science in *Ethnic*

Conflict—international relations and comparative politics. They systematically apply a “levels of analysis” framework, looking at the individual, domestic, and international contexts to better explore and understand its complexity. Five case study chapters apply the book’s framework to disputes around the world and include coverage of Bosnia, the Israeli-Palestinian conflict, Northern Ireland, Sri Lanka, and Sudan. Never losing sight of their analytical framework, the authors provide richly detailed case studies that help students understand both the unique and shared causes of each conflict. Students will appreciate the book’s logical presentation and excellent pedagogical features including detailed maps that show political, demographic, and cultural data. An exploration of the role of music in conflict situations across the world, this study shows how it can both incite violence & help rebuild communities. One of The New York Times’ “6 Books to Read for Context on Ukraine” “A short and insightful primer” to the crisis in Ukraine and its implications for both the Crimean Peninsula and Russia’s relations with the West (New York Review of Books) The current conflict in Ukraine has spawned the most serious crisis between Russia and the West since the end of the Cold War. It has undermined European security, raised questions about NATO’s future, and put an end to one of the most ambitious projects of U.S. foreign policy—building a partnership with Russia. It also threatens to undermine U.S. diplomatic efforts on issues ranging from terrorism to nuclear proliferation. And in the absence of direct negotiations, each side is betting that political and economic pressure will force the other to blink first. Caught in this dangerous game of chicken, the West cannot afford to lose sight of the importance of stable relations with Russia. This book puts the conflict in historical perspective by examining the evolution of the crisis and assessing its implications both for the Crimean Peninsula and for Russia’s relations with the West more generally. Experts in the international relations of post-Soviet states, political scientists Rajan Menon and Eugene Rumer clearly show what is at stake in Ukraine, explaining the key economic, political, and security challenges and prospects for overcoming them. They also discuss historical precedents, sketch likely outcomes, and propose policies for safeguarding U.S.-Russia relations in the future. In doing so, they provide a comprehensive and accessible study of a conflict whose consequences will be felt for many years to come. Theorising Media and Conflict brings together anthropologists as well as media and communication scholars to collectively address the elusive and complex relationship between media and conflict. Through epistemological and methodological reflections and the analyses of various case studies from around the globe, this volume provides evidence for the co-constitutiveness of media and conflict and contributes to their consolidation as a distinct area of scholarship. Practitioners, policymakers, students and scholars who wish to understand the lived realities and dynamics of contemporary conflicts will find this book invaluable. Make workplace conflict resolution a game that EVERYBODY wins! Recent studies show that typical managers devote more than a quarter of their time to resolving coworker disputes. The Big Book of Conflict-Resolution Games offers a wealth of activities and exercises for groups of any size that let

you manage your business (instead of managing personalities). Part of the acclaimed, bestselling Big Books series, this guide offers step-by-step directions and customizable tools that empower you to heal rifts arising from ineffective communication, cultural/personality clashes, and other specific problem areas—before they affect your organization's bottom line. Let The Big Book of Conflict-Resolution Games help you to: Build trust Foster morale Improve processes Overcome diversity issues And more Dozens of physical and verbal activities help create a safe environment for teams to explore several common forms of conflict—and their resolution. Inexpensive, easy-to-implement, and proved effective at Fortune 500 corporations and mom-and-pop businesses alike, the exercises in The Big Book of Conflict-Resolution Games delivers everything you need to make your workplace more efficient, effective, and engaged. In this book, Donald Rothchild analyzes the successes and failures of attempts at conflict resolution in different African countries and offers comprehensive ideas for successful mediation. The book demonstrates how negotiation and mediation can promote conflict resolution, along with a political environment that fosters development. No conflict in the world has lasted as long, generated as many news headlines, or incited as much controversy as the Israeli-Palestinian conflict. Yet, despite, or perhaps because of, the degree of international attention it receives, the conflict is still widely misunderstood. While Israelis and Palestinians and their respective supporters trade accusations, many outside observers remain confused by the conflict's complexity and perplexed by the passion it arouses. The Israeli-Palestinian Conflict: What Everyone Needs to Know® offers an even-handed and judicious guide to the world's most intractable dispute. Writing in an engaging, jargon-free Q&A format, Dov Waxman provides clear and concise answers to common questions, from the most basic to the most contentious. Covering the conflict from its nineteenth-century origins to the latest developments of the twenty-first century, this book explains the key events, examines the core issues, and presents the competing claims and narratives of both sides. Readers will learn what the Israeli-Palestinian conflict is all about, how it has evolved over time, and why it continues to defy diplomatic efforts at a resolution. This widely respected study of social conflicts between the patrician elite and the plebeians in the first centuries of the Roman republic has now been enhanced by a new chapter on material culture, updates to individual chapters, an updated bibliography, and a new introduction. Analyzes social conflicts between patricians and plebeians in early republican Rome Includes chapters by leading scholars from both sides of the Atlantic illuminating social, economic, legal, religious, military, and political aspects as well as the reliability of historical sources Contributors have written addenda for the new edition, updating their chapters in light of recent scholarship The duration of large-scale violent civil conflict increases substantially if the society is composed of a few large ethnic groups, if there is extensive forest cover, and if the conflict has commenced since 1980. None of these factors affect the initiation of conflict. And neither the duration nor the initiation of conflict is affected by initial inequality or political repression. Drawing on studies of the contact hypothesis - the

assumption that increased contact between different ethnic groups reduces friction - this text provides a review of the theory and considers the scientific research that maintains contact between such groups can give rise to more intense conflict. In the pathbreaking tradition of *Backlash* and *The Time Bind*, *The Conflict*, a #1 European bestseller, identifies a surprising setback to women's freedom: progressive modern motherhood Elisabeth Badinter has for decades been in the vanguard of the European fight for women's equality. Now, in an explosive new book, she points her finger at a most unlikely force undermining the status of women: liberal motherhood, in thrall to all that is "natural." Attachment parenting, co-sleeping, baby-wearing, and especially breast-feeding—these hallmarks of contemporary motherhood have succeeded in tethering women to the home and family to an extent not seen since the 1950s. Badinter argues that the taboos now surrounding epidurals, formula, disposable diapers, cribs—and anything that distracts a mother's attention from her offspring—have turned childrearing into a singularly regressive force. In sharp, engaging prose, Badinter names a reactionary shift that is intensely felt but has not been clearly articulated until now, a shift that America has pioneered. She reserves special ire for the orthodoxy of the La Leche League—an offshoot of conservative Evangelicalism—showing how on-demand breastfeeding, with all its limitations, curtails women's choices. Moreover, the pressure to provide children with 24/7 availability and empathy has produced a generation of overwhelmed and guilt-laden mothers—one cause of the West's alarming decline in birthrate. A bestseller in Europe, *The Conflict* is a scathing indictment of a stealthy zealotry that cheats women of their full potential. "Resolving Personal and Organizational Conflicts and Disputes offers specific methods for assisting disputing parties to communicate their problems without sinking into the twin traps of demonization and victimization. In addition, the authors show how to encourage people and organizations in conflict to identify new ways of sustaining supportive relationships and transforming anger into awareness, dialogue, and reconciliation."--BOOK JACKET. Winner of the 2009 CPR Award for Outstanding Book In this groundbreaking book, Bernard Mayer, a pioneer in the field of conflict resolution, offers a new paradigm for dealing with long-term disputes. Mayer explains that when dealing with enduring conflict, mediators and other conflict resolution specialists need to move past the idea of how quickly they can resolve the conflict. Instead, they should focus on how they can help people prepare to engage with an issue over time. Once their attention is directed away from a speedy resolution to a long-term approach, new avenues of intervention become apparent. Built on the premise that trust is one of the most important factors in intergroup relations, conflict management and resolution at large, this volume explores trust and its mechanisms and operations especially in the Israeli-Palestinian conflict. Significantly, this volume focuses not only on the nature of trust and distrust in the Israeli-Palestinian conflict, but it also explores how it is possible to build and increase trust on both sides in the conflict, a necessity in order to advance the stalled peace process. As trust is a concept that is interdisciplinary by nature, so are this volume's contributors: sociologists, philosophers, sociologists,

social psychologists, political scientists, as well as experts in the Middle East, Islam, Judaism and the Israeli-Palestinian conflict bring together real multidisciplinary perspectives that complement each other and then provide a comprehensive picture about the nature of trust and distrust and its ramifications and implications for the Israeli-Palestinian conflict. Divided into five thematic parts, the volume begins with by examining the theoretical basis of trust research from multiple perspectives. Then, it presents chapters on trust, distrust, and trust-building in other conflicts around the world. The third part is a unique feature of this volume as it takes a contextual approach: it emphasizes the importance of particular cultural and religious considerations on both sides of the conflict. The thrust of the book is examined in the next section. Part IV discusses and analyses various aspects of trust, and specifically distrust, in the context of the Israeli-Palestinian conflict. Significantly, the chapters of this part take the perspectives of the participants in the conflict: Israeli Jews, Palestinians and Israeli Arabs. Finally, the volume concludes by providing an integrative conceptual perspective based on the principles of social and political psychology. An important goal of this volume is to not only explore trust and distrust in an intractable conflict, but also to provide practical multi-disciplinary outlooks and implications to advance trust building in two conflict ridden societies—Israeli and Palestinian, and other societies around the world. Collaborations of physicians and researchers with industry can provide valuable benefits to society, particularly in the translation of basic scientific discoveries to new therapies and products. Recent reports and news stories have, however, documented disturbing examples of relationships and practices that put at risk the integrity of medical research, the objectivity of professional education, the quality of patient care, the soundness of clinical practice guidelines, and the public's trust in medicine. *Conflict of Interest in Medical Research, Education, and Practice* provides a comprehensive look at conflict of interest in medicine. It offers principles to inform the design of policies to identify, limit, and manage conflicts of interest without damaging constructive collaboration with industry. It calls for both short-term actions and long-term commitments by institutions and individuals, including leaders of academic medical centers, professional societies, patient advocacy groups, government agencies, and drug, device, and pharmaceutical companies. Failure of the medical community to take convincing action on conflicts of interest invites additional legislative or regulatory measures that may be overly broad or unduly burdensome. *Conflict of Interest in Medical Research, Education, and Practice* makes several recommendations for strengthening conflict of interest policies and curbing relationships that create risks with little benefit. The book will serve as an invaluable resource for individuals and organizations committed to high ethical standards in all realms of medicine. When we are baffled by the insanity of the “other side”—in our politics, at work, or at home—it’s because we aren’t seeing how the conflict itself has taken over. That’s what “high conflict” does. It’s the invisible hand of our time. And it’s different from the useful friction of healthy conflict. That’s good conflict, and it’s a necessary force that pushes us to be better people. High

conflict is what happens when discord distills into a good-versus-evil kind of feud, the kind with an us and a them. In this state, the brain behaves differently. We feel increasingly certain of our own superiority, and everything we do to try to end the conflict, usually makes it worse. Eventually, we can start to mimic the behavior of our adversaries, harming what we hold most dear. In this “compulsively readable” (Evan Osnos, National Book Award-winning author) book, New York Times bestselling author and award-winning journalist Amanda Ripley investigates how good people get captured by high conflict—and how they break free. Our journey begins in California, where a world-renowned conflict expert struggles to extract himself from a political feud. Then we meet a Chicago gang leader who dedicates his life to a vendetta—only to realize, years later, that the story he’d told himself about the conflict was not quite true. Next, we travel to Colombia, to find out whether thousands of people can be nudged out of high conflict at scale. Finally, we return to America to see what happens when a group of liberal Manhattan Jews and conservative Michigan corrections officers choose to stay in each other’s homes in order to understand one another better, even as they continue to disagree. All these people, in dramatically different situations, were drawn into high conflict by similar forces, including conflict entrepreneurs, humiliation, and false binaries. But ultimately, all of them found ways to transform high conflict into good conflict, the kind that made them better people. They rehumanized and recategorized their opponents, and they revived curiosity and wonder, even as they continued to fight for what they knew was right. People do escape high conflict. Individuals—even entire communities—can short-circuit the feedback loops of outrage and blame, if they want to. This is an “insightful and enthralling” (The New York Times Book Review) book—and a mind-opening new way to think about conflict that will transform how we move through the world. Star and executive producer of the hit TV show *Bar Rescue* and New York Times bestselling author of *Don't Bullsh*t Yourself*, Jon Taffer reveals the transformational power of conflict, sharing his toolkit for arguing smarter—at home, at work, and in life. Most people try their best to avoid conflict. *Bar Rescue* host Jon Taffer understands that. Conflict can have negative results. It’s easy to think that the key to a happy workplace or marriage is to avoid conflict. In reality, that’s not the case—the key is to argue smarter. Enter the *Toolkit for Getting Conflict Right*. Taffer’s approach is focused on deliberate conflict—otherwise known as “conflict with a purpose.” There are selective and strategic ways to have difficult conversations, and when doing so, to stay aware of your objectives rather than escalating tension unnecessarily. As Taffer explains, “The key is to act affirmatively, constructively, and productively.” Eliminating conflict isn’t always the answer; inevitably there will be times when it will arise. Engaging in conflict can be a way to clear the air, and get to the bottom of issues that, once resolved, can strengthen friendships, ease tensions at work, and address problems before they have a chance to bubble over. With easy-to-follow advice that shows how to best engage in constructive discourse to get the results you want, *The Power of Conflict* provides you with the rules to argue smarter, uphold your values, and keep the

conversation real. The step-by-step guide starts with the inception of the conflict and carries through the difficult conversation's conclusion, arming readers with the skills and confidence to fight for their principles. '...effectively fills a long-standing void and will no doubt be hailed as a much-needed new addition to the literature... This text very much exemplifies the strength of Ho-Won Jeong as a theorist and one of the more prolific writers in the larger peace and conflict studies field... the final three chapters on 'De-escalation Dynamics' (which includes a brief section on third party intervention), on 'Conciliation Strategies,' and especially the one on 'Ending Conflict,' which provides a range of outcomes beyond the usual focus on third party intervention (read mediation) epitomizes the value of this new text' - Journal of Peace Research '...an awesome tour d'horizon of modern war, violence, and confrontation within and between nations. Illustrating via just about every conflict in every corner of the world, the author invokes an endless array of insights and interpretations, ranging from the micro to the macro, beautifully written in a seamless sequence of closely linked and discursive essays.' - Professor J. David Singer, University of Michigan 'Ho-Won Jeong has written an illuminating analysis of the dynamics of conflict. He lays out the tools we have to analyze conflict in a literate and comprehensive way. A valuable book for anyone interested in a more comprehensive understanding of conflict, its sources, and its deescalation and termination' - Janice Gross Stein, Belzberg Professor of Conflict Management, Director, Munk Centre for International Studies, University of Toronto 'Jeong has successfully combined behavioral and structural analysis of the dynamics of social conflict. This volume covers the multiple dimensions - escalation, entrapment, de-escalation, termination, and resolution - both of violent and non-violent confrontation between adversaries, as well as the utility and limitations of external intervention. For students of the social sciences, it should serve as an excellent introduction to the complex realities of social conflict.' - Milton Esman, John S. Knight Professor of International Studies, Emeritus, Cornell University By examining the dynamic forces which shape and re-shape major conflicts, this timely book provides students with the knowledge base needed to successfully study conflict sources, processes and transformations. Broad in focus, it addresses the multiple social, political and psychological features central to understanding conflict situations and behaviour. A range of both recent and historical examples (including the Arab-Israeli conflict, the 'War on Terrorism', the Cold War, and the civil wars in Sudan, former Yugoslavia and Sri Lanka) are discussed, illustrating the application of concepts and theories essential to the analysis of inter-group, inter-state and intra-state conflict and conflict resolution in a wider context. Understanding Conflict and Conflict Analysis is key reading for students of international relations, peace and conflict studies, conflict resolution, international security and international law.